



# ALVADORA

SPA at ROYAL PALMS

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## ALVADORA AWAITS PREPARE TO BE PAMPERED

### SPA RESERVATIONS

To schedule your experience, please call 602-977-6400 or visit [www.royalpalmsotel.com](http://www.royalpalmsotel.com) to book online. We encourage you to book your treatments in advance. Please inform us if you are pregnant or have any medical conditions or allergies. A valid credit card will be requested to secure your reservation at the time of booking. Prices are subject to change without prior notification.

### ARRIVAL

Please arrive 30 minutes prior to your treatment, so our spa team may provide you with a tour and prepare you for your spa experience. We provide a robe, spa sandals, and locker. Please take this time to unwind and decompress prior to your treatment.

### CANCELLATION / RESCHEDULE POLICY

Should you need to cancel or reschedule, please notify us 24 hours in advance to avoid being charged in full. Late arrivals will result in a shortened appointment.

### SPA ENVIRONMENT

At Alvadora Spa, we strive to create a relaxing and serene environment. Please be considerate and respectful of others and refrain from using your cell phone. Please leave all valuables at home, as Alvadora Spa is not responsible for any damaged or lost personal items. Alvadora Spa is an adult only facility and is available for guests 18 years and older only.

### SERVICE CHARGE

Alvadora Spa applies a 20% service charge to all spa treatments, based on the original value. Please note that we are cashless, and we accept Visa, Mastercard, and American Express.

### LOCATION / PARKING

Alvadora Spa is located at the Royal Palms Resort and Spa at 5200 East Camelback Road in Phoenix, Arizona. We have complimentary valet parking available.